

Tee Time Reservations Agent

GolfNorth Properties

Location: Conestogo, Ontario

Department: Tee Time Reservations

Reports To: Customer Experience Manager

Classification: Full Time Seasonal (must be available to work any shift including early mornings, weekends & holidays until mid-November (not suitable for students returning to school))

Summary:

GolfNorth Properties is an established golf course management company in the Waterloo area, and we are looking for hard-working and professional applicants to become a part of our Tee Time Reservations team starting as soon as the snow melts this spring! Please read the qualifications carefully before applying with your cover letter and resume.

Pay: \$17.75 per hour with a bonus opportunity if full-time candidates stay until season-end.

Benefits:

- 100% green fee discount at Conestoga Golf Club
- 50% discount at Conestoga's Bistro restaurant during work hours

Responsibilities:

- Answering telephone inquiries and booking tee time reservations for our facilities across Ontario, Alberta, Nova Scotia and British Columbia
- Knowledge of course specials and events
- Coordinating with the course manager's daily
- Assisting with administrative duties

Qualifications:

- High school diploma, midst of completing post-secondary education, retiree
- Customer service experience
- Golf knowledge a huge asset
- Working with others in a team environment
- Organization skills an asset
- Problem solving skills and decision making
- Professional attitude

- Critical thinking
- Job task planning and organizing
- Computer use
- Strong communication skills, both oral and written
- Must have reliable transportation - not on bus route

To Apply:

Please submit your resume and cover letter to Scott Leggatt via email at sleggatt@golfnorth.ca. Please write "Tee Time Reservations Agent" in the subject line.