

Golf Shop Retail Associate

MaraHills Golf Resort

Location: Sicamous, BC

Department: Golf

Reports To: Pro Shop Manager

Classification: Full Time / Part Time Seasonal

(must be available to work any shift including evenings, weekends, and holidays)

Compensation: \$17 to \$20 per hour, based on suitability and experience

Summary & Position Overview:

Join our team at MaraHills Golf Resort, where we pride ourselves on providing exceptional service and unforgettable experiences to our members and guests. Overlooking beautiful Mara Lake, in the summer paradise of Sicamous BC, our golf shop offers a wide range of merchandise, equipment, and apparel to golf enthusiasts of all levels. We are committed to delivering outstanding customer service and fostering a welcoming environment for everyone who visits our shop.

We are seeking a friendly, enthusiastic, and customer-focused individual to join our team as a Golf Shop Retail Associate. As a key member of our team, you will play a crucial role in assisting customers, maintaining merchandise displays, and ensuring the overall success of our golf shop operations. If you are passionate about golf, have a knack for sales, and enjoy interacting with people, we want to hear from you!

Responsibilities:

- Greet customers warmly and assist them in finding products that meet their needs
- Provide expert knowledge and recommendations on golf equipment, apparel, and accessories
- Process tee time and sales transactions accurately and efficiently using our Tee-On point-of-sale system
- Maintain a clean, organized, and visually appealing retail environment
- Monitor inventory levels and assist with restocking shelves and merchandise displays
- Assist with receiving and processing of new merchandise arrivals
- Handle customer inquiries, requests, and concerns in a professional and courteous manner
- Collaborate with team members to achieve sales targets and exceed customer expectations

Qualifications

- Previous retail experience, preferably in a golf shop or sporting goods store
- Strong customer service skills and a friendly, outgoing personality
- Excellent communication and interpersonal skills
- Knowledge of golf equipment, apparel, and accessories preferred
- Ability to work well independently as well as part of a team
- Flexibility to work evenings, weekends, and holidays as required
- Basic computer skills and experience with point-of-sale systems is an asset

Benefits:

- Competitive hourly wage
- Employee discounts on golf merchandise and apparel
- Opportunities for advancement and professional development
- A supportive and collaborative work environment with a passion for golf and customer service

If you are a passionate golfer with a knack for sales and a dedication to providing exceptional customer service, we encourage you to apply for the Golf Shop Retail Associate position at MaraHills Golf Resort. Please submit your resume and a brief statement outlining why you would be a great fit for our team.

Application Instructions:

Please submit your resume and cover letter to Kevin Hamill, General Manager. In the subject line, please include Golf Shop Retail Associate and email to manager.marahills@golfnorth.ca. We thank all applicants for their interest in joining our team, but only those selected for an interview will be contacted. MaraHills Golf Resort is an equal opportunity employer and values diversity in the workplace. We encourage candidates of all backgrounds to apply.